

<p>1. Name or title of the decision</p>	<p>Request Agreement to Implement Full Cost Recovery for the CarePhones Service.</p>
<p>2. Brief description of the reason and why it has been taken <u>and</u> any alternative options that were considered and rejected by officers.</p> <p><u>Please included any date when the decision is expected to take effect.</u></p>	<p>The reason the decision has been taken is to enable the service to re-design and expand to meet the demand through the service and modernise the service in line with technical changes.</p> <p>The care phone service has evolved over recent years to offer more sophisticated options for people in order that they can remain independent. Alongside this, as part of digital switchover, new technology is being implemented based on mobile phone rather than landline technology.</p> <p>The Council is reviewing and increasing its charges for this service so that the charges continue to reflect the cost of providing the service. The service remains more cost effective for individuals than receiving more formal care services. It also provides reassurance and confidence to informal carers who do not live in the same household as the care phone user.</p> <p>If the corporate costs are to be included it will be £3.57 per week increase for all existing customers plus the £50 installation charge for all new customers.</p> <p>The Total Weekly Cost will be as follows: Standard package increasing from £5.60 per week to £9.17 - an increase of £3.57. Enhanced package increasing from £6.30 per week to £9.87 - an increase of £3.57.</p> <p>The total cost for the team is £1,438,532 (made up of £1,192,032 staff & £246,500 corporate cost).</p> <p>The service provides people with the means of calling for help if they require urgent assistance, and when working in partnership with the Mobile Response Service, makes a positive contribution to reducing pressure on blue light services.</p> <p>Assisted technology packages are regularly provided to support patient discharge from hospital in their own homes this reduces the risk of a hospital re-admission. This enables Carephone users carry on living independent lives in the places and communities they call home and stay as well as possible for as long as possible and those at risk of harm or abuse are kept safe.</p> <p>Assistive technology, such as telecare, is recognised by the Kirklees Assistive Technology strategy as having a role in reducing the need for statutory care services through supportive, responsive, or preventative solutions.</p>

	<p>The benefits of the technology are also experienced by family carers, providing reassurance that their family member can call for assistance at any time day or night. For some informal carers the reassurance results in greater economic independence as they have the confidence to seek out or maintain employment in the knowledge that help is available for their loved one should it be required.</p> <p>The impact of this on carer wellbeing and ability to sustain informal care, prevents, reduces and delays the need for statutory services.</p> <p>Assisted technology is improving and advancing all the time leading to more creative support linked through the care phone system.</p> <p>Risks: The service would not be sustainable longer term. There would be no scope for modernisation or expansion of the service to meet growing demand.</p> <p>The service could not be covered over a 24-hour period. The service would need to re-evaluate the offer to the public.</p> <p>It would be difficult to manage the current level of support given to Care phone users leaving them at risk in their own homes.</p>
<p>3. Please state which Scheme of Delegation and Officer is responsible <i>Please refer to the Scheme of Delegation for the relevant service –</i> Kirklees Council</p>	<p>Directorate name: Adults, Housing and Health</p> <p>Section of Scheme (inc section name and page no, e.g. Petty cash or Governance): 1.6 A) Income and Collection</p> <p>Job Title/Decision maker (from delegation scheme): Richard Parry- Strategic Director- Following submission of a report to Portfolio Briefing.</p> <p>If the delegated decision is being taken following a previous report to cabinet, please make reference to this in the pro-forma</p>
<p>4. Has this Officer delegated decision had sign off from your Strategic Director?</p>	<p>Signed off by Strategic Director Yes</p>
<p>5. Decision <i>Brief description of the decision that was taken.</i></p>	<p>Agreed to move to full cost recovery in Carephones</p>
<p>6. Wards in Kirklees affected by the decision</p>	<p>Wards Affected: All Wards</p> <hr/> <p>List Wards: All Wards</p>

<p>7. Please state if this is an officer key decision and, if so, has it been recorded in the forward plan of key decisions with 28 days notice given before the decision can be taken?</p>	<p>Key Decision?: Yes</p> <p>If Yes, provide reason by selecting below, if No go to section 8:-</p> <p>Reason: Affects More than 1 ward Issue Type 2: Officer Key Decision</p>
<p>8. Background information</p> <p>The decision and info in this form will be a matter of public record</p> <p>Please describe and attach any additional background documents.</p>	<p>Public or Private: Yes – The information is available to the public</p> <p>Expected Restricted Reason Choose an item. <i>(Please refer to last page for full descriptions of Exemption Clauses).</i></p> <p><u>Background Information:</u> No additional documents to attach</p>
<p>9. Date when the decision will be made or was made</p>	<p>Date: 30/10/23</p>
<p>10. Officers involved in taking the decision? Please identify key consultees For example – - Your Strategic Director or your Service Director - Monitoring Officer and Service Director – Legal, Governance and Commissioning</p>	<p>Richard Parry, Strategic Director for Adults and Health</p> <p>Michelle Cross, Service Director for Mental Health, Learning Disabilities and Commissioning.</p> <p>Cath Simms, Service Director for Adult Social Care Operations</p>
<p>11. Please list the names of any councillors who were consulted directly before this decision was taken. Also give brief details regarding any consultation which has taken place.</p> <p>- List names of the councillors who were consulted - Did any of the Cabinet Members declare a conflict of interest in the topic? Yes or No? - If a conflict of interest was declared, had a written dispensation been granted by the Chief Executive? Yes or No?</p>	<p>Cllr Jackie Ramsay – Current Portfolio Holder – Health and Social Care</p>
<p>12. Lead Contact officer for more information</p>	<p>Gail Addinall, Head of Service for Adult Social Care Operation - North</p>
<p>13. Lead Cabinet Member</p>	<p>Portfolio Holder Cllr J Ramsay - Health & Social Care</p>
<p>14. Authorised by relevant Strategic Director or Service Director</p>	<p>Name: Richard Parry – Adults and Health Strategic Director Date: 27/10/23</p>

A full guide to Decision Making can be found on the Intranet [here](#)

Kirklees Council Exclusion of the Public

By virtue of Paragraph(s) 1 of Part 1 of Schedule 12A of the Local Government Act 1972

By virtue of Regulation 21 (1) (A) of the Local Authorities (Executive Arrangements) (Access to information) (England) Regulations 2000

Contains information provided by a political advisor or assistant.

Exemption Clause 1	Information relating to any individual.
Exemption Clause 2	Information which is likely to reveal the identity of an individual.
Exemption Clause 3	Information relating to the financial or business affairs of any particular person (including the authority holding that information).
Exemption Clause 4	Information relating to any consultations or negotiations, or contemplated consultations or negotiations, in connection with any labour relations matter arising between the authority or a Minister of the Crown and employees of, or office holders under, the authority.
Exemption Clause 5	Information in respect of which a claim to legal professional privilege could be maintained in legal proceedings.
Exemption Clause 6	Information which reveals that the authority proposes (a) to give under any enactment a notice under or by virtue of which requirements are imposed on a person; or (b) to make an order or direction under any enactment.
Exemption Clause 7	Information relating to any action taken or to be taken in connection with the prevention, investigation or prosecution of crime
Exemption Clause 7a	Information which is subject to any obligation to confidentiality
Exemption Clause 7b	Information which relates in any way to matters of national security